



FollowMyHealth Features Guide: Sending a Message to your Provider

via FollowMyHealth Phone Application

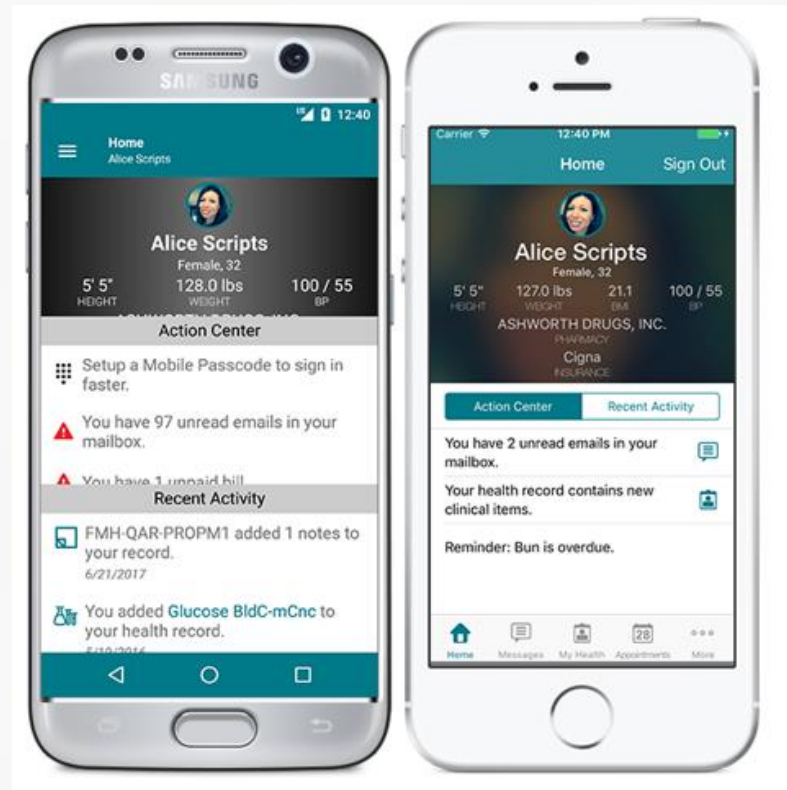


FollowMyHealth®
An Allscripts Solution

FollowMyHealth Phone Application

The mobile portal views will look slightly different on an Android phone vs. an iPhone. But, they both have the exact same tab functions.

Please note that the following screenshots will be views from an Android Phone.

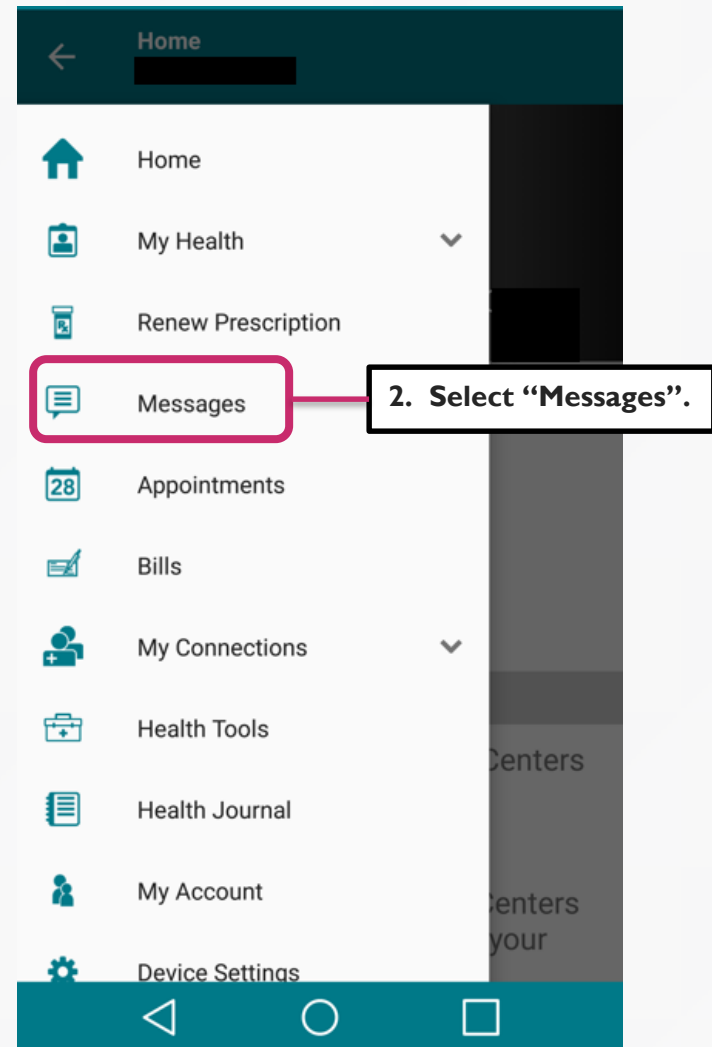
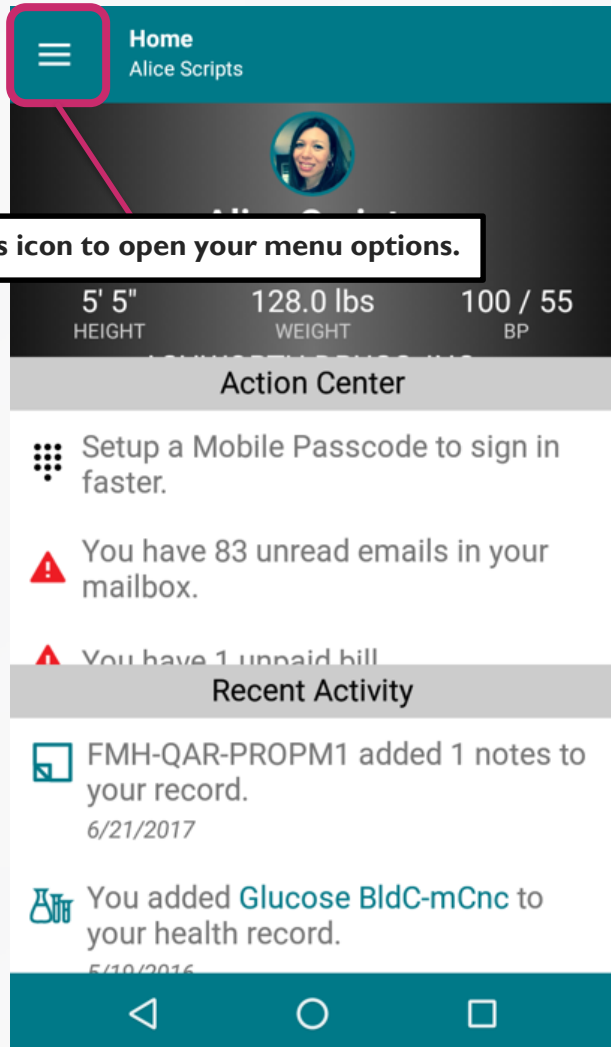


Android

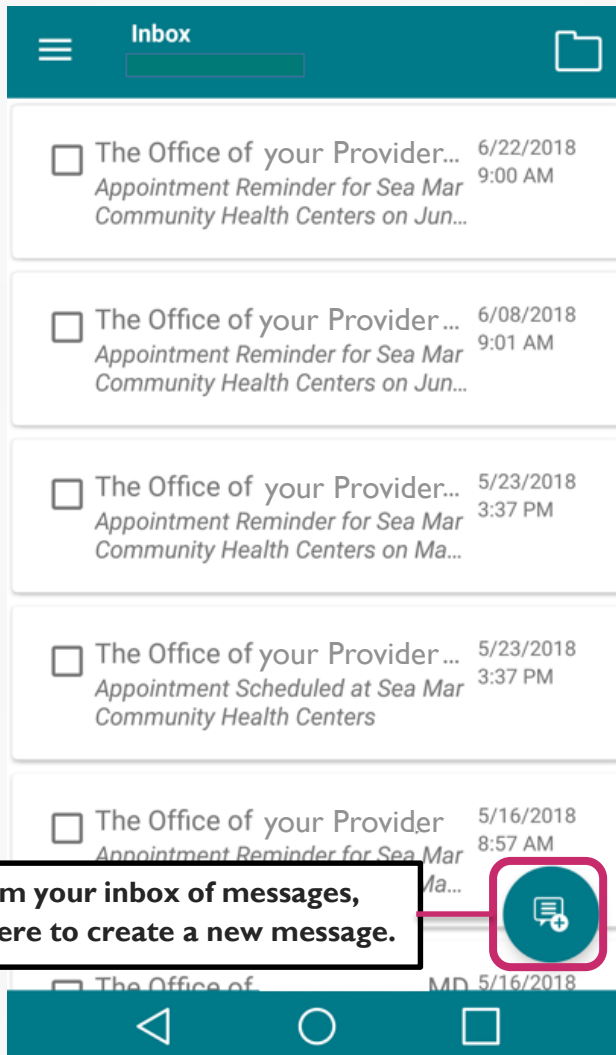
iPhone



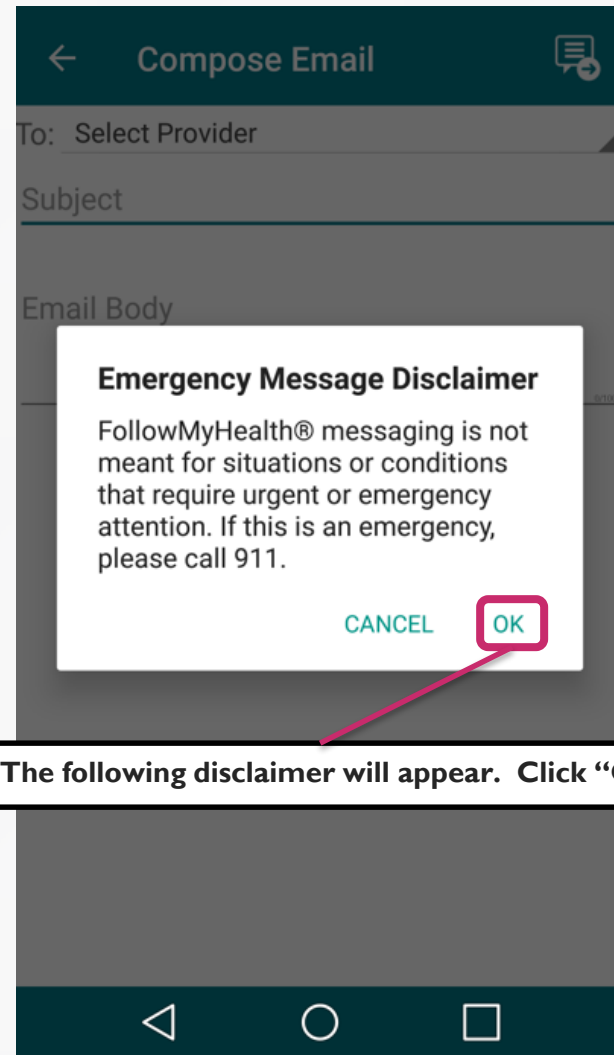
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3. From your inbox of messages, click here to create a new message.



4. The following disclaimer will appear. Click "Ok".

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5. A new email message will appear. Select the provider in the drop-down menu that you'd like to send a message to. Please note that you will only see providers whom you've seen for a medical appointment.

6. Enter in the subject of the message.

Compose Email

To: Select Provider

Subject

Email Body

1000

7. Type your message in the "Email Body" section. The body of the message is limited to 1000 characters.

8. Once the three sections are all filled out, click on the "Send" button to send your message to your provider.

FollowMyHealth Support Information

If you need any assistance and/or support for your FollowMyHealth account, please contact:

Support Hotline: 1-888-670-9775

Email: support@followmyhealth.com



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