



FollowMyHealth Features Guide: Requesting Prescription Refills

via Online on the Computer



FollowMyHealth®
An Allscripts Solution

Requesting Prescription Refills via Online on the Computer

1. Click on the “My Health” tab at the top of the page.

2. Click on the “Medications” tab to view all your medications.

3. Find the line with the medication you would like to refill. Click on the pill bottle icon in the “Options” column.

Note: If the pill bottle icon is grayed out, this indicates that you do not have any available refills for this prescription. Use the messaging feature to send a message to your provider.

Sea Mar Community Health Centers
Clínica de la Comunidad
Exceptional service. Every person. Every time.

Send a Message Schedule an Appointment Hello My Account English

Home Inbox (0) My Health My Info

Summary Conditions Medications Allergies Immunizations Results Vitals Documents Chart

Medications
Preferred Pharmacy: RITE AID

+ Add Medication Collapse All Send Edit

| New | Education | Medication | Directions | Date | Refills | Provider | Source | Options |
|------------------------|-----------|----------------------------|----------------------|------------|---------|---------------|---------------------|---------|
| Active (4 items) | | | | | | | | |
| | | Prenatal 27-1 MG Oral T... | 1 (one) Tablet Ta... | 07/10/2017 | 3 | | Sea Mar Communit... | |
| | | RaNITidine HCl 300 MG ... | 1 Tablet at bedti... | 01/25/2018 | 6 | Disney, Ce... | Sea Mar Communit... | |
| | | Tums 500 MG Oral Tablet... | 1 (one) Tablet Ta... | 01/10/2018 | 3 | | Sea Mar Communit... | |
| | | D3 High Potency (2000U... | | | | | Sea Mar Communit... | |
| Discontinued (8 items) | | | | | | | | |
| | | Cephalexin 500 MG Oral... | 1 Tablet two fim... | 07/12/2017 | | Disney, Ce... | Sea Mar Communit... | |
| | | Fluconazole 150 MG Ora... | 1 Tablet At Onc... | 06/15/2017 | 1 | | Sea Mar Communit... | |



Requesting Prescription Refills via Online on the Computer

Renew a Prescription ✕

Provider:
Your Provider, MD ▼

Prescription:
RaNITidine HCl 300 MG Oral Tablet ▼

Medication Info:
RaNITidine HCl 300 MG Oral Tablet
1 Tablet at bedtime, #30, 30 days starting 1/25/2018, Ref. x6.

Pharmacy Location: RITE AID [Change](#)

Comments:

5. Add any additional notes, if desired.

4. In the pop-up window, ensure the prescription is from the proper provider and for the right pharmacy.

If you need to change your pharmacy location, use the messaging feature to send a message to your provider.

6. Click on "Send" to send the request to your provider.

Send Cancel

FollowMyHealth Support Information

If you need any assistance and/or support for your FollowMyHealth account, please contact:

Support Hotline: 1-888-670-9775

Email: support@followmyhealth.com

