



FollowMyHealth Features Guide: Sending a Message to your Provider

via Online on the Computer



FollowMyHealth®
An Allscripts Solution

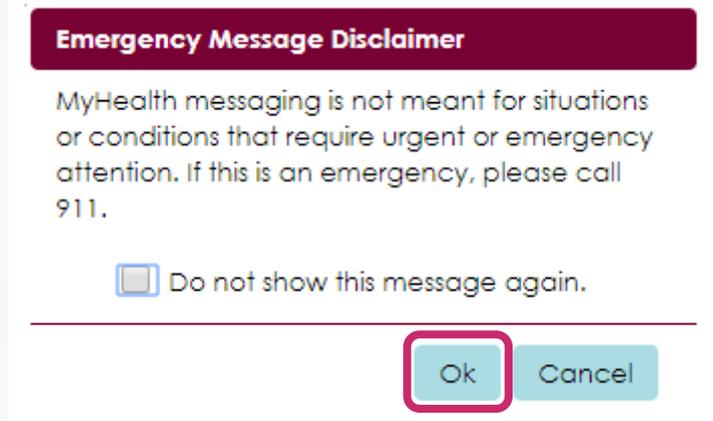
Sending a Message to your Provider via Online on the Computer

1. Click on the "Inbox" tab at the top of the page.



2. Click on the "Compose" button to create a new message.

3. The following disclaimer will appear. Click "Ok". You can also choose the option to not have the message shown again by clicking on the checkbox, "Do not show this message again."



Sending a Message to your Provider via Online on the Computer

Compose Email ✕

To:
Please select a provider ▼

Subject:
5. Enter in the subject of the message.

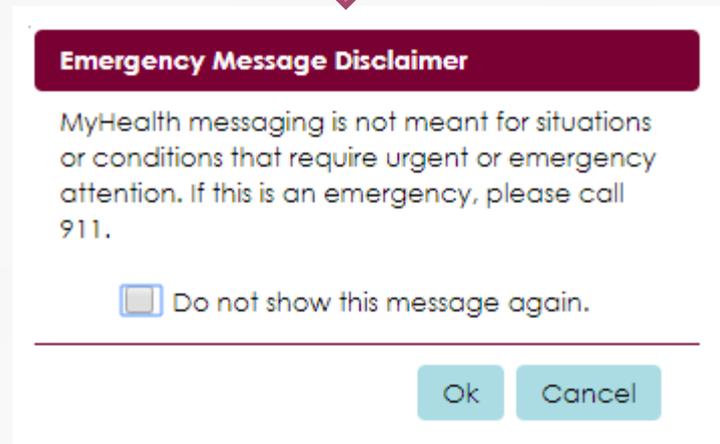
Body: Characters used: 0/ 1000
6. Type your message in the “Body” section. The body of the message is limited to 1000 characters.

7. Once these three sections are all filled out, click on the “Send” button to send your message to your provider.

Send Cancel

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There is also a shortcut option to send a message to your provider, which is located at the top of the screen. This shortcut will be available no matter where you are in the portal, starting with the Emergency Message Disclaimer.



FollowMyHealth Support Information

If you need any assistance and/or support for your FollowMyHealth account, please contact:

Support Hotline: 1-888-670-9775

Email: support@followmyhealth.com



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